



# Implications of Indoor Environment Quality in an Office Environment



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# OUTLINE

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1. Ergonomics
2. What is indoor environment quality (IEQ)?
3. Major components affecting IEQ
4. New rating scheme (TAIL Criteria)
5. Discussion of the TAIL Parameters and tips to control them.



# Ergonomics

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## What is Ergonomics?

The science of studying people at work, and designing the workplace to fit the worker.

*Ergonomics is not only for making the work better but also making it more comfortable and efficient*

- Ergonomic Risk factors
  - Force
  - Awkward postures
  - Repetition (Inadequate recovery)
  - Vibration



# What is Indoor Environment Quality?

- Indoor environmental quality (IEQ) refers to indoor conditions in a building related to the health of those who occupy it.



Image source: [shorturl.at/ouxH7](https://shorturl.at/ouxH7)



# Major components to IEQ

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- There are four major factors to IEQ

- Thermal Environment
- Acoustic Environment
- Indoor Air Quality
- Lighting

Acronym “TAIL”

## Other factors affecting IEQ in office building

- Ergonomics
- Water quality
- Vibration



# Thermal Environment

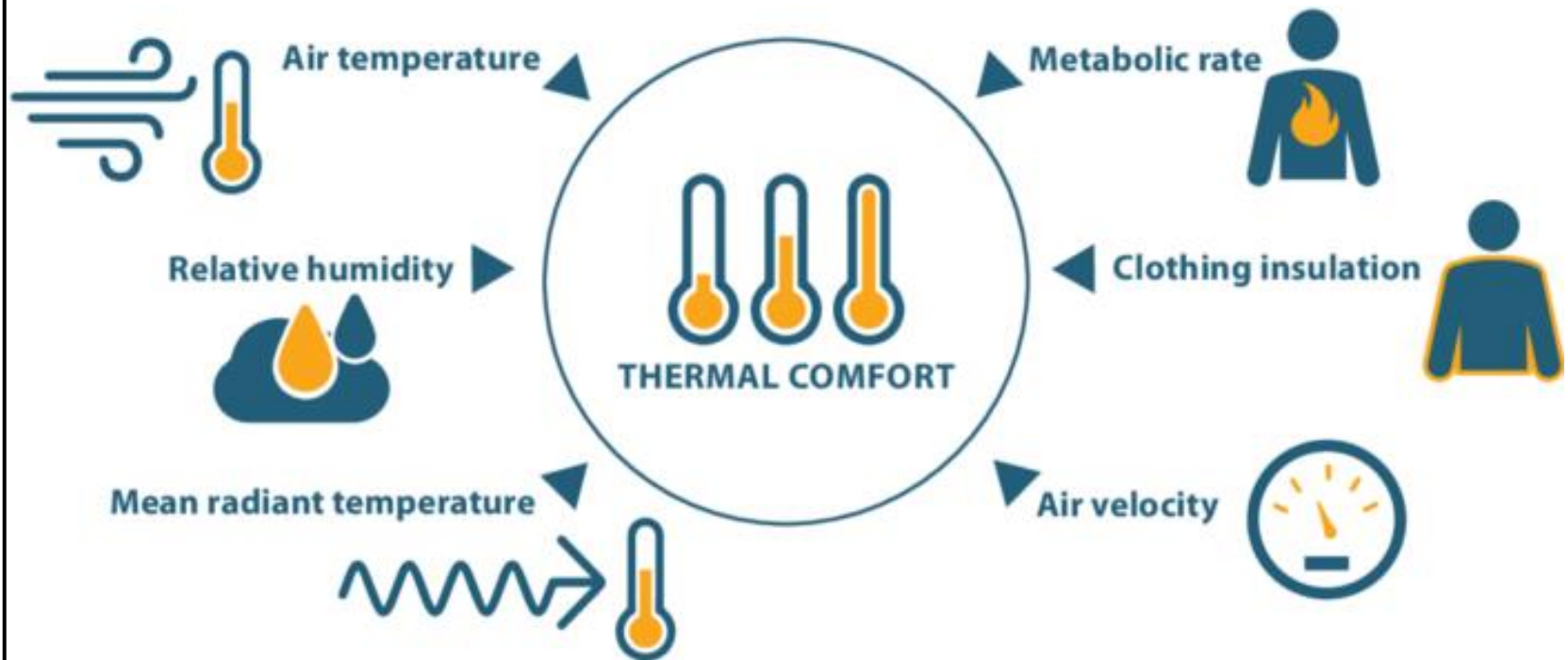


Image source: <https://rb.gy/rdgkit>



# Acoustic Environment (Noise)

- Office equipment
  - Printer, fax, server
- Type of office space
  - cubicle, open, private
- *“Overall acoustic quality”*





# Indoor Air Quality

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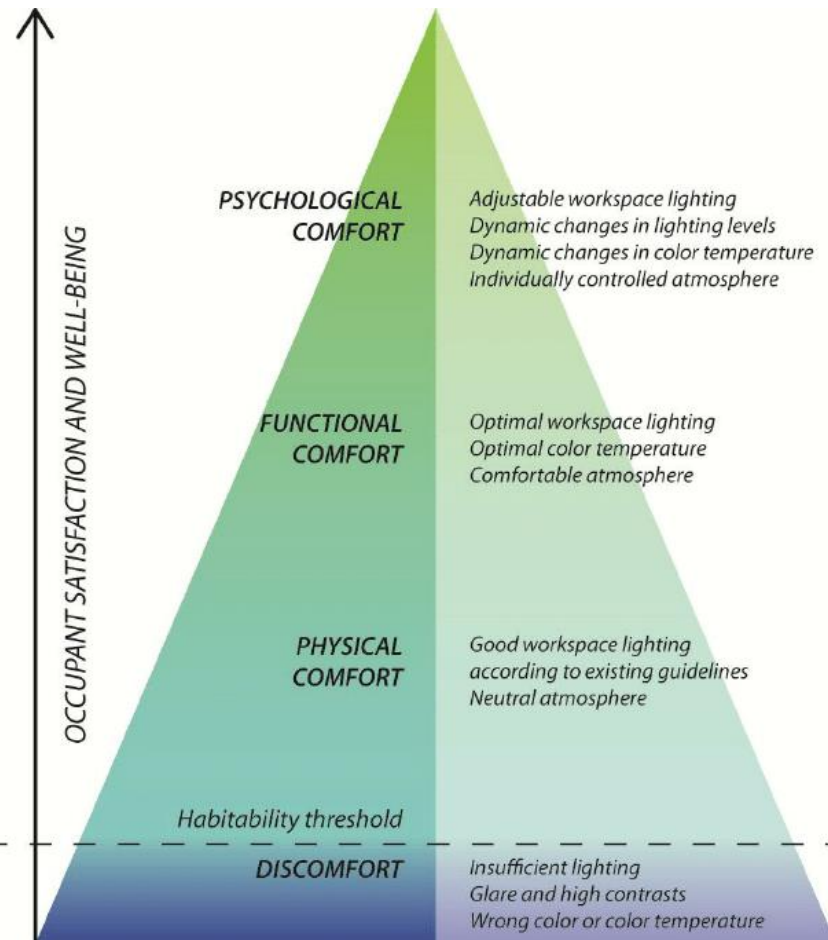
- Indoor environments are complex. Exposures can include a variety of contaminants in the form of gases and particles such as:
  - Office machines
  - Cleaning products
  - Water-damaged building material
  - Microbial growth (fungal, mold, and bacterial)
  - Insects
  - Carpets and furnishings
  - Perfumes





# Lighting Environment

- Visual Comfort
  - Type of light
  - Exposure time
- Good lighting should consider the following:
  - Sufficient lighting for the task
  - Is there unwanted dark spots or shadows?
  - Excessive glare; especially on the screen?
  - Enough contrast between task and background?





# New rating scheme for IEQ

- TAIL Criteria
- Rating thermal, acoustic, IAQ, and Lighting
  - Based on 12 measurable parameters
    - Temperature heating
    - Temperature cooling
    - Noise
    - CO<sup>2</sup>
    - Outdoor air (OA) supply
    - Relative Humidity (RH)
    - Visible Mold
    - Benzene \*
    - Formaldehyde\*
    - PM 2.5
    - Radon \*\*
    - Lighting

extracted from: Wargocki et al (2021), "TAIL, a new scheme for rating indoor environmental quality in offices and hotels undergoing deep energy renovation (EU ALDREN project)", Energy & Buildings 244 (2021) 111029

\* Part of VOC measurement

\*\* only in basements



	parameter	Green	Yellow	Orange	Red
<b>T</b> = quality of thermal environment	temperature (heating)	21-23°C	20-24°C	19-25°C	<19 or >25°C
	temperature (cooling)	23.5-25.5°C	23-26°C	22-27°C	<22 or >27°C
	OHCOW temp*	23.3-24.3°C	22-25°C	21-26°C	<21 or >26°C
<b>A</b> = quality of acoustic environment	noise (small office)	≤30 dBA	≤35 dBA	≤40 dBA	>40 dBA
	noise (open office)	≤35 dBA	≤40 dBA	≤45 dBA	>45 dBA
	COPE (2003)	42-48 dBA for open plan offices (background & foreground noise)			
	ASHRAE (NC/RC dBA <sub>eq</sub> )	≤35 dBA for small offices ≤45 dBA for open plan offices			
<b>I</b> = quality of indoor air	CO <sub>2</sub> (misprint?)	≤550 ppm above background	≤800 ppm above background	≤1350 ppm above background	>1350 ppm above background
	MOL CO <sub>2</sub> (1983)**	<270 ppm above background	≤470 ppm above background	≤670 ppm above background	>670 ppm above background
	1983 background 330 ppm	<600 ppm	<800 ppm	<1000 ppm	1000+
	2022 background 420 ppm	<700 ppm	<900 ppm	<1100 ppm	1100+
	outdoor air (OA) supply	≥10 L/s/p + 2.0 L/s/m <sup>2</sup>	≥7 L/s/p + 1.4 L/s/m <sup>2</sup>	≥4 L/s/p + 0.8 L/s/m <sup>2</sup>	<4 L/s/p + 0.8 L/s/m <sup>2</sup>
		≥21 cfm/p + 0.4 cfm/ft <sup>2</sup>	≥15 cfm/p + 0.28 cfm/ft <sup>2</sup>	≥8.5 cfm/p + 0.16 cfm/ft <sup>2</sup>	<8.5 cfm/p + 0.16 cfm/ft <sup>2</sup>
	OA supply (ASHRAE) "comfort"	recommended <b>minimum</b> OA supply (with default occupancy density): offices: 2.5 L/s/p + 0.3 L/s/m <sup>2</sup> ; classrooms: 5 L/s/p + 0.6 L/s/m <sup>2</sup>			
		recommended <b>minimum</b> OA supply (with default occupancy density): offices: 5 cfm/p + 0.06 cfm/ft <sup>2</sup> ; classrooms: 10 cfm/p + 0.12 cfm/ft <sup>2</sup>			
	OA supply (NADR) infection control	≥14 L/s/p + 7.1 L/s/m <sup>2</sup>	14 L/s/p + 7.1 L/s/m <sup>2</sup>	10 L/s/p + 5.8 L/s/m <sup>2</sup>	<10 L/s/p + 5.8 L/s/m <sup>2</sup>
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		>6 ACHeq	6 ACHeq	4 ACHeq	<4 ACHeq
	RH	30-50%	25-60%	20-70%	<20% or >70%
	Verheyen & Bourouiba <sup>#</sup>	40-60%	35-65%	30-70%	<30%* or >70% (*lower if condensation on windows)
	visible mold	no visible mould	Minor moisture damage, minor areas with visible mould (<400 cm <sup>2</sup> )	Damaged interior structural component, larger areas with visible mould (≤2500 cm <sup>2</sup> )	Large areas with visible mould (≥2500 cm <sup>2</sup> )
	NIOSH Dampness & Mold Assessment Tool	<u>no</u> visible mold, water damage or stains, wet or damp building materials	visible mold/damage or stains/wet or damp area ≤ the size of a sheet of paper [≤600 cm <sup>2</sup> ]	visible mold/damage or stains/wet or damp area > than a sheet of paper to the size of a standard door [600-15,000 cm <sup>2</sup> ]	visible mold/damage or stains/wet or damp area > than the size of a standard door [15,000 cm <sup>2</sup> or 1.5 m <sup>2</sup> ]
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<b>L</b> = quality of lighting	lighting (% of time between 300-500 lux)	60-100%	40-60%	10-40%	<10%
	CSA: 75-300 lux for computer work; 200-500 lux for both computer & reading (% of time)	80%	70%	60%	50%



# Thermal Environment (TAIL Criteria)

- The indoor air temperature is used to describe the quality of the thermal environment

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\* these are based on field data collected by OHCOW (applicable to heating & cooling seasons)



# Thermal Environment controls

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## Ideal conditions

- Balanced HVAC system providing heating and cooling to all areas of the building within the parameter listed in the TAIL Criteria

## Poor conditions

- Space heaters,
- Localized air conditioners,



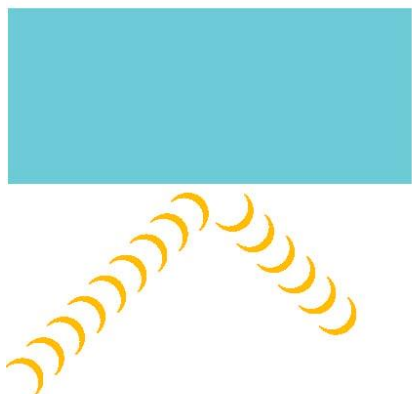
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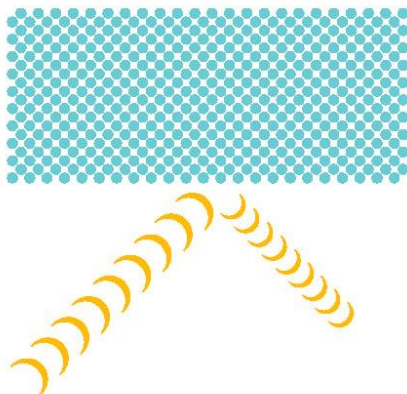


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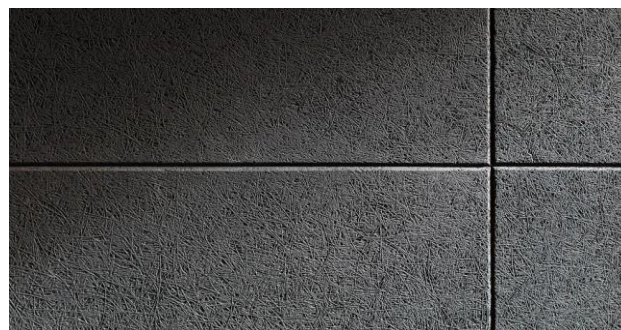
Reflection



Absorption



Diffusion





# Indoor Air Quality

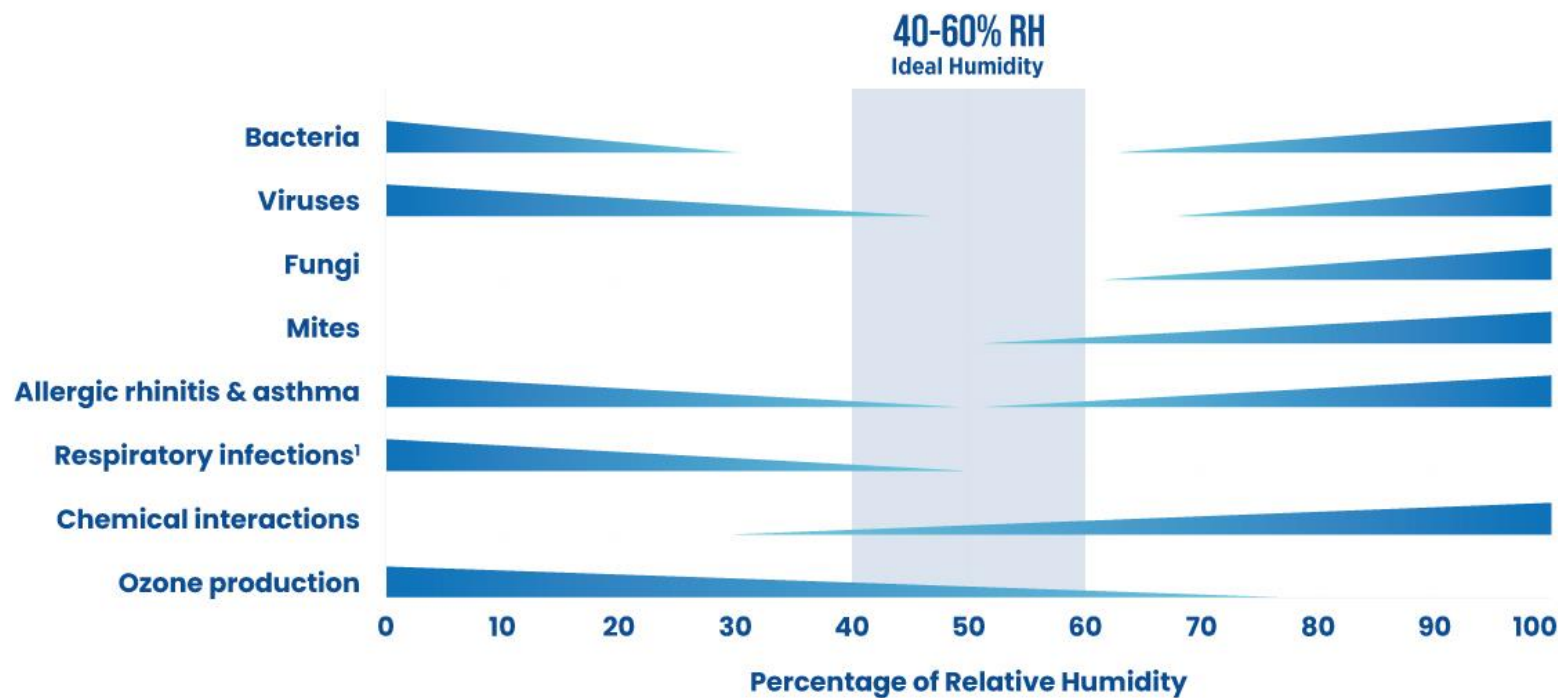
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# Relative humidity



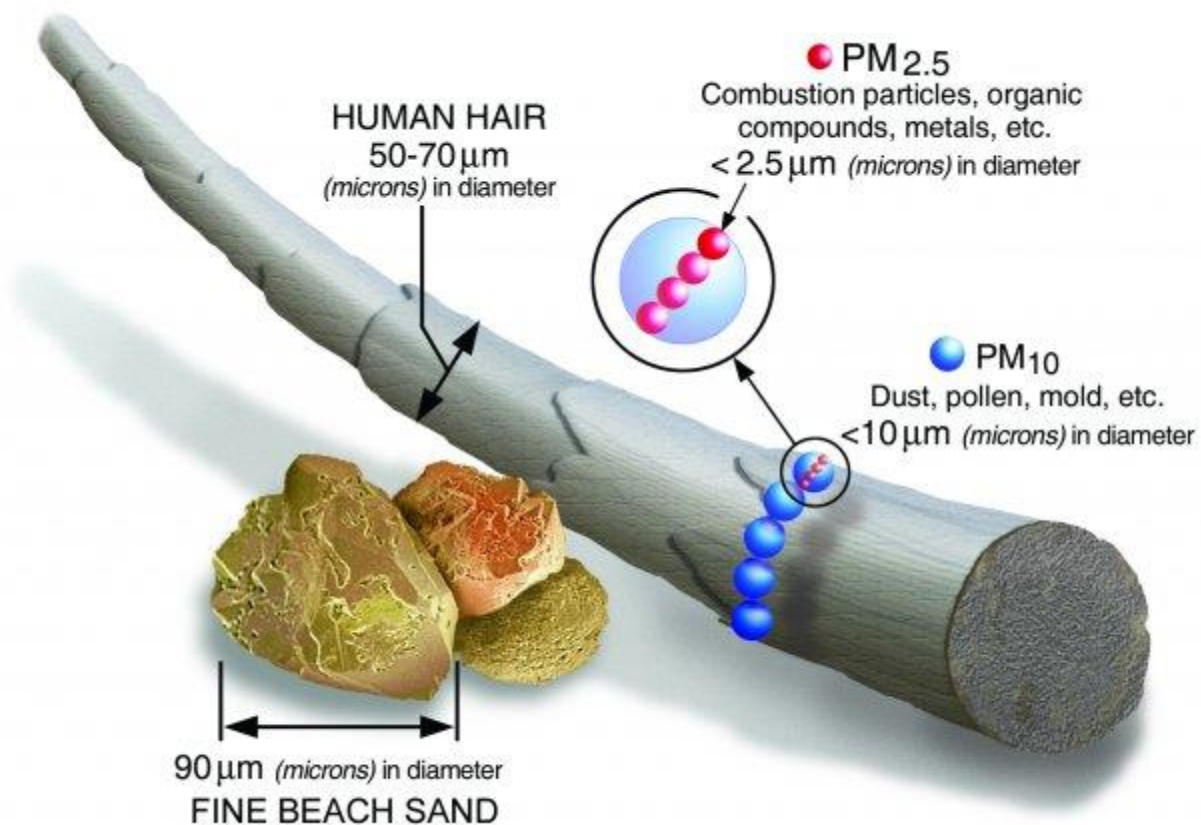


# Indoor Air Quality

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	<b>formaldehyde*</b>	≤30 µg/m <sup>3</sup>	≤100 µg/m <sup>3</sup>		>100 µg/m <sup>3</sup>
	<b>PM<sub>2.5</sub></b>	≤10 µg/m <sup>3</sup>	≤25 µg/m <sup>3</sup>		>25 µg/m <sup>3</sup>
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# PM 2.5





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# CARBON MONOXIDE LEVELS CHART



0 ppm

Recommended Safe Level

6 ppm

WHO 24 Hour Average

9 ppm

ASHRA 8 Hour Average  
EPA 8 hour 8 Hour Average  
NAAQS 8 Hour Average  
WHO 8 Hour Average

## Physical Symptoms

physical symptoms may include headache, fatigue, dizziness and/or nausea.

25 ppm

ACGIH 8 Hour Average

30 ppm

WHO 1 Hour Average

35 ppm

NIOSH 8 Hour Average  
NAAQS 1 Hour Average

Physical symptoms after 6-8 hours.

50 ppm

OSHA 8 hour Average (PEL)

30-69 ppm

UL 30 Day Alarm

87 ppm

WHO 15 Minute Average

70-149 ppm

UL 1-4 Hour Alarm

200 ppm

NIOSH 15 minute STEL

Physical symptoms after 2-3 hours.

150-399 ppm

UL 10-50 Minute Alarm

Physical symptoms in 1-2 hours. Life threatening 3 hours.

400+ ppm

UL 4 Minute Alarm

Physical symptoms in 45 minutes. Unconscious in 2 hours. **Fatal in 2-3 hours.**

800 ppm

Physical symptoms in 20 minutes. **Fatal within 1 hour.**

1,600 ppm

Physical symptoms in 5-10 minutes. **Fatal within 25-30 minutes.**

3,200 ppm

Physical symptoms in 1-2 minutes. **Fatal within 10-15 minutes.**

6,400 ppm

**Fatal within 1-3 minutes.**

12,800 ppm



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# Control measures for IAQ

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- Increase ventilation rate and fresh air intake.
- Proper maintenance of the ventilation system
- Regular filter changes to catch PM 2.5 particles MERV 11 or higher (HEPA filters or  $\geq$  \*MERV 13 for COVID 19 control)  
\*minimum efficiency rating value
- Portable air cleaners
- Ensure gas appliances are well ventilated (gas stoves should have exhaust fans to remove CO)





# Lighting

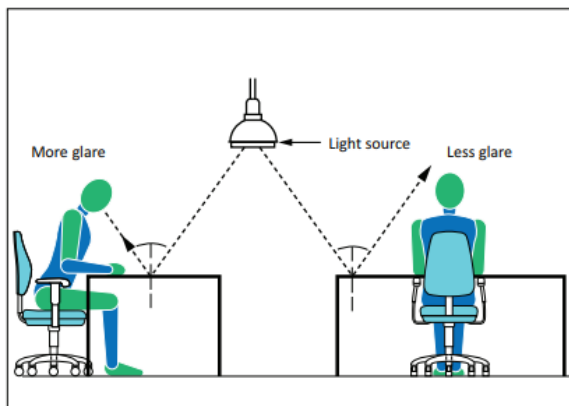
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- Appropriate lighting can reduce eye fatigue, headaches and prevent workplace accidents
- Important for health and well being and productivity of the employees
- Inadequate lighting causes people to adopt poor or awkward postures



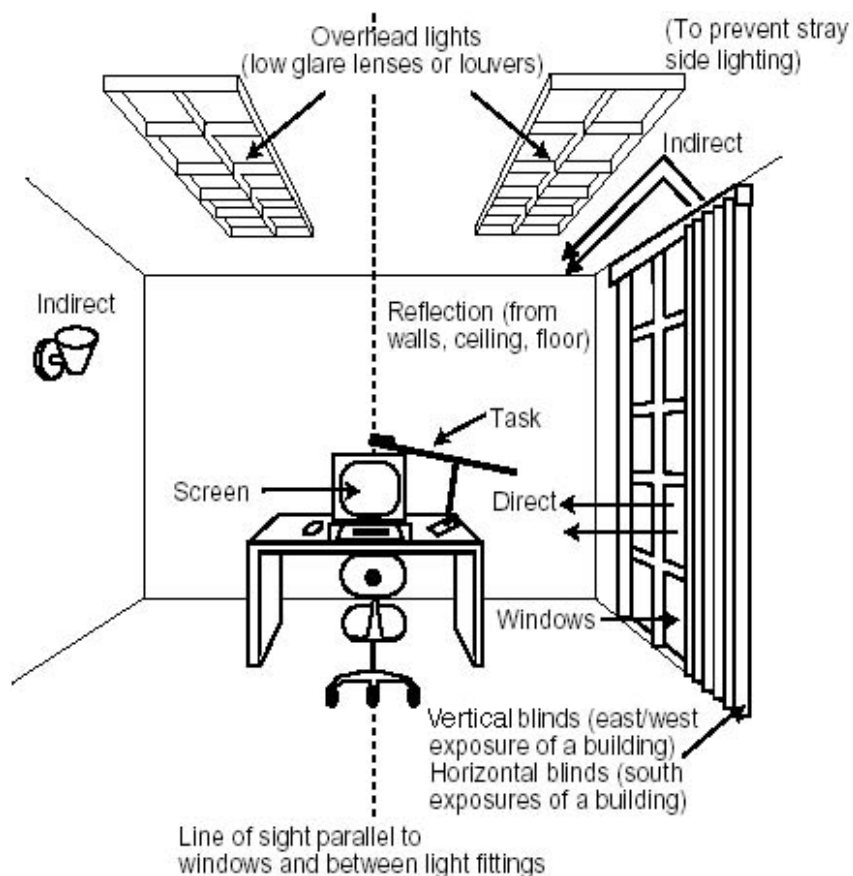
# Lighting

<b>L = quality of lighting</b>	<b>lighting (% of time between 300-500 lux)</b>	60-100%	40-60%	10-40%	<10%
	<b>CSA: 75-300 lux for computer work; 200-500 lux for both computer &amp; reading (% of time)</b>	80%	70%	60%	50%





# Lighting controls



## Positoning a Workstation Among Various Light Sources

[Source: OSHA]



# Summary

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- Overall IEQ depends on 4 major factor in a building. All of which complement an ergonomic workstation.
  - Temperature
  - Acoustic environment
  - Indoor Air Quality
  - Lighting

Consider the indoor environment quality of the building when completing an office ergonomics assessment.



# Thank you for your attention

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If you have any questions about ergonomics or any other occupational health concern, contact OHCOW at:

Phone: **1-877-817-0336**

E-mail: [ask@ohcow.on.ca](mailto:ask@ohcow.on.ca)

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