

# HAMILTON-CARLISLE-LYNDEN Ontario



# SUPPORTS AND SERVICES FOR INTERNATIONAL AGRICULTURAL WORKERS



## **Migrants Matter, Flamborough**

Connecting workers with appropriate resources and pastoral care. Promoting community awareness, inclusivity, fellowship and participation. Coordination of activities with local faith agencies. Coordination of physical resources when available

- Call: Terry Sciamonte 289-700-4305
- **?** Follow their Facebook page: search/click: 'Migrant Matter, Flamborough'
- WhatsApp: +1-289-700-4305 Assistance in Spanish:
- Call or WhatsApp: Paula Rodriguez 905-902-8797

#### **Legal Aid Ontario**

Find the nearest legal aid office

- Call Toll-Free: 1-800-668-8258
  - Monday to Friday from 8 a.m. to 7:30 p.m.
  - Once you have reached a telephone agent, you can ask for services in other languages

## **Lynden Friends of Farm Workers**

Food drops, gift bags, bicycles and community meals. English language learning services

Call: Ella Haley 226-802-2801



#### **Telehealth Ontario**

Call for health advice or information, 24/7. It is free and confidential.

- Call: 1-866-797-0000
  - Once you have reached a telephone agent, you can ask for services in other language



# **Occupational Health Clinics for Ontario Workers (OHCOW)**

Occupational Health and Safety information and support

- Call/WhatsApp: +1-289-684-2821
- Email: mfw@ohcow.on.ca
- Follow Us on Facebook search/click: OHCOW Aq-Program

## **Workplace Safety & Prevention Services (WSPS)**

Health and Safety information and Training: Agriculture & Horticulture Safety Centre

www.wsps.ca/agriculture-safety-centre

## **WSIB**

For injury or illness at the workplace (including COVID-19) you are eligible to receive benefits and services if your claim is authorized.

- Call toll free: 1-800-387-0750
- Info guide: Click Here
- COVID Video: Click Here

## **Ontario Ministry of Labour, Training** and Skills Developing (MLTSD)

If conditions at your workplace are unsafe

- Call: +1-877-202-0008
  - Press 2 to report a complaint (including COVID-19 concerns)
  - Once you've reached a telephone agent, you can ask for services in other languages
  - Info poster (click): <u>Health & Safety at Work (ontario.ca)</u>

If you have a problem with your pay, your hours of work, or if you are being treated unfairly

- Call: +1-800-531-5551
  - Once you've reached a telephone agent, you can ask for services in other languages
  - Info poster (click): Employment Standards in Ontario



## **Watari Migrant 2 Migrant Program**

Telephone support & free counselling services

- O Call: 236-858-5562 604-782-5084
- Follow their Facebook page: search/click: 'Watari Counselling and Support Services'

#### **Barrett Centre for Crisis Support**

In-person mental health support. Stay at the centre for 3-5 days and receive more care and attention

- Call: 905-529.7878 **24-Hour Crisis Line** +1-844-777-3571
  - Translation available, ask for your language

## **Crisis Outreach and Support Team** (COAST)

Mental health crisis support and mental health assessment over the phone and in-person

Call: 905-972-8338

#### **ConnexOntario**

FREE service that is available to listen, provide support, and connect you to other services in your region

- Call: +1-866-531-2600
  - Available 24/7
  - Interpretation support available, ask for your language of preference



# If you are facing abuse as a temporary foreign worker call Service Canada's telephone tip line

- Call: +1-877-202-9448
  - Once you have reached a telephone agent, you can ask for services in other languages

## In An Emergency Call 911 (Ambulance, Police, Fire)

Translators are available 24/7 in over 240 languages

Call: 9-1-1

## If you think that you, or someone you know, are a victim of human trafficking call the Canadian Human Trafficking **Hotline toll-free**

- Call: +1-833-900-1010
  - Hotline Response Advocates are available 24/7

